



Friday 20th March 2020

Dear Parents / Carers

As you will have anticipated from the Government announcement earlier in the week, from 6.00pm tonight all York Childcare nurseries will be closed, except for the children of key workers and vulnerable children.

We are keeping all 3 of our nurseries open next week for the children of key workers and vulnerable children, so if you are a key worker your child can continue to attend their usual nursery next week.

Dependent on demand, it is highly likely that we will be closing Scarcroft Green and Heathers nurseries from the following week and just keeping Joseph's open to pool resources for all the children still attending.

Key workers:

Please bear in mind the government guidance to keep your child at home if at all possible.

Please urgently notify us if you are a key worker – if you are, please provide confirmation from your employer that you are employed and that you fall within the government definition of key worker if that is the case; by email this afternoon to your nursery manager, if not this afternoon, on Monday morning when you bring your child in.

If one parent only is a key worker, we will not turn your child away but please carefully consider whether the other parent is able to provide care on the basis that the government is advising children to stay home if at all possible. Please notify us if you still require a place.

If you are a key worker, please contact your nursery manager about what hours you require in order to work – we will aim to provide childcare for as many of your hours as possible. Please also confirm whether you would be able to use Josephs Nursery if this is not your usual nursery, if/when your usual nursery closes.

Fees

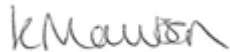
We will suspend invoices for April until further notice, apart from key workers / vulnerable children.

Charges for next week (week commencing 23rd March) have already been covered by March invoices which you should have already paid. It would greatly assist us with cashflow if, in this difficult time you are able to hold over payment made in lieu of hours until as and when we re-open. Please can you ensure your accounts are up to date for childcare already used. If you do require a refund please will you make your request by email to generaloffice@yorkchildcare.co.uk.

Please make sure that you keep reconfirming your eligibility for funded places if you claim one, in order that we can continue to receive early years funding for your child in line with the government position. Renewals are due by 31st March.

May I take this opportunity to thank you for your continued support through these uncertain times. We will continue to place updates on the Latest News page of the York Childcare website and to post information on the main York Childcare Facebook page.

Kind regards

A handwritten signature in black ink that reads "K Mawson". The letters are cursive and slightly slanted to the right.

Karen Mawson
CEO